



CAREERSOURCE CITRUS LEVY MARION
Career Center Committee

MINUTES

DATE: October 30, 2025
PLACE: 2703 NE 14th Street, Ocala, FL 34470
TIME: 9:30 a.m.

MEMBERS PRESENT

Andy Starling
Angela Juaristic
Arno Proctor
Charles Harris
Equilla Wheeler
Jorge Martinez
Pat Reddish

MEMBERS ABSENT

David Benthussen
Jennifer Roach
Steven Weinstein
Tamara Boyle

OTHER ATTENDEES

Rusty Skinner, CSCLM
Dale French, CSCLM
Cory Weaver, CSCLM
Chris Wilkinson, CSCLM
Melissa Saco, CSCLM

Sandy Crawford, CSCLM
Steven Litzinger, CSCLM
Cira Schnettler, CSCLM
Kristen Barry, One Stop Operator
Tony Waterson, One Stop Operator

CALL TO ORDER

The meeting was called to order by Charles Harris, Chair at 9:32 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Angela Juaristic made a motion to approve the August 7, 2025, minutes. Andy Starling seconded the motion. Motion carried.

DISCUSSION ITEMS

State Update

Rusty Skinner's updated the committee on the following items:

- The State has allocated \$5 million to be used for rural workforce initiatives throughout the State. A need for aviation career paths in Levy County has been identified as a potential project. We are joining a variety of community partners to include CF, Marion Technical College, the City of Williston, and the business

community to submit a plan to receive funding through this grant. If awarded part of the grant money would be used to market the program to students and their parents.

- The State is launching a new dashboard system for unemployment recipients with the intention of improving the process of unemployment claims.
- The government shutdown will be halting funding for the SNAP program as of November 1. Staff have made fliers for customers that list agencies that are providing food assistance.
- During the August CareerSource Florida meeting, a performance review of the CLM region was presented. Our team was given limited notice to prepare a response. The performance data presented by the State relied on raw scores from an incomplete reporting period, which did not accurately reflect our actual performance. This led to concerns from CLM management, who verbally expressed dissatisfaction with the methodology and lack of context in the data presented. CLM leadership began the process of developing a plan to address the items presented. Two requests to the State were made for additional information and specifics. No responses were received. The State recently sent a letter to the Board Chair on October 27 outlining the performance improvement plan. The CLM Board Chair sent a response letter requesting a meeting with State representatives to review the deficiencies identified in the letter. We are awaiting a response from the State to hold a joint meeting. Committee members applauded the CLM team for their efforts in working with the State to provide resolutions to the concerns outlined in the performance improvement plan and appreciated the transparency of the concerns. Andy Starling asked about the challenges with implementing Apprenticeship programs. CLM leadership stated that developing the program with our educational partners is not an issue. Businesses have misconceptions regarding apprenticeship programs and have concerns about the level of involvement and time needed to manage their staff going through the program. CLM has offered to provide assistance with the administration of implementing the program for a business and there is still reluctance in the business community. Rusty Skinner will be meeting with the Consortium Chair to provide necessary updates. The full board will also be provided updates as developments occur.

Workforce Issues that are Important to Our Community

This committee did not have any comments.

PUBLIC COMMENT

None

ACTION ITEMS

None

PROJECT UPDATES

Grant Updates

Sandy Crawford updated the committee on the success of the Broadband Grant program. Staff member Michele Schulze is doing an excellent job. Enrollment at the beginning of year three has already met 60% of the goal.

Event Report

Melissa Saco highlighted items from the Event Report. There has been record

attendance at job fairs and hiring events. The next Paychecks for Patriots events have been scheduled for November 13 in Marion County and December 3 in Citrus County. ID Logistics, a large distribution center, is among the top three businesses with 246 reported hires.

Talent Center

Chris Wilkinson reviewed the report provided in the packet.

Metrix Online Learning

Cory Weaver shared details from the report, noting the most popular pathways and courses. Program usage continues to grow. The link to the Metrix program can be found on the CLM website.

Center Traffic

Melissa Saco noted traffic was steady in the centers.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results. Overall, we are providing excellent customer service.

- Job seeker satisfaction continues to be high with a good score of 78.
- Business Services' scores are excellent.
- Talent Center continues to have a prominent level of customer service satisfaction.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

MATTERS FROM THE FLOOR

Cory Weaver introduced Chris Wilkinson as the new Assistant Director of Career Development and will manage the 14th Street Career Center.

ADJOURNMENT

There being no further business, the meeting was adjourned at 11:02 a.m.

APPROVED: _____