



**CAREERSOURCE CITRUS LEVY MARION
Performance and Monitoring Committee**

MINUTES

DATE: May 7, 2019
PLACE: College Of Central Florida, Enterprise Center, Building 42, Ocala, FL
TIME: 9:00 a.m.

MEMBERS PRESENT

Ted Knight, Chair
Brandon Whiteman
Fred Morgan
Pat Reddish
William Burda

MEMBERS ABSENT

Kimberly Baxley

OTHER ATTENDEES

Rusty Skinner, CSCLM
Kathleen Woodring, CSCLM
Brenda Chrisman, CSCLM
Dale French, CSCLM

Cira Schnettler, CSCLM
Steven Litzinger, CSCLM
Cory Weaver, CSCLM

CALL TO ORDER

The meeting was called to order by Ted Knight, Chair, at 9:00 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

William Burda made a motion to approve the minutes from the February 26, 2019 meeting. Pat Reddish seconded the motion. Motion carried.

ACTION ITEMS

None

DISCUSSION ITEMS

2017-2018 Monitoring Review Close-Out

Dale French informed the board of our receipt of DEO's formal letter accepting our response and closing out of the monitoring review.

PROJECT UPDATES

Workforce Intelligence – March 2019

Performance Measures - March 2019

Quarterly Reports – Jan. – Mar. 2019

Citrus, Levy, Marion County Reports

Mobile Resources Units 1 and 2 Reports

Talent Center

Cory Weaver reviewed the report updates with the committee. She noted that all of the youth participating in the youth programs received an employability credential. She also noted that job orders were up.

Event Report

Cory Weaver explained that the events report shows an increase in activities for the month of March, which is consistent with previous years. Brenda Chrisman was happy to report that Citrus and Levy counties will be hosting youth expos for their respective counties Spring 2020.

Net Promoter Reports

Steven Litzinger provided a summary of the Net Promoter outcomes. The reports are status quo and are very healthy. The SNAP surveys are now being reported separately to get a better picture of what is happening in the program and those results have been growing increasingly positive. Talent Center survey responses are staying consistent.

Steven explained that Net Promoter surveys are also done internally to gauge employee satisfaction. This year's survey will be distributed to staff the last week of May. Previous survey responses have helped leadership be in tune to the needs of staff. Based on last year's responses the dress code was updated. William Burda requested a copy of the survey. A copy will be sent to him via email.

MATTERS FROM THE FLOOR

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:37 a.m.

APPROVED:
