



**CAREERSOURCE CITRUS LEVY MARION
Career Center Committee**

MINUTES

DATE: November 18, 2021
PLACE: College of Central Florida, Enterprise Center
3003 SW College Road, Ocala, FL 34474
TIME: 9:30 a.m.

MEMBERS PRESENT

Charles Harris
Jorge Martinez
Lanny Mathis
Pat Reddish
Tiffany Wiggins

MEMBERS ABSENT

Angie White (John Cook)
David Benthusen
Christie McElroy
Equilla Wheeler
Judy Houlios

OTHER ATTENDEES

Dale French, CSCLM
Cory Weaver, CSCLM
Cindy LeCouris, CSCLM

Cira Schnettler, CSCLM
Andrea Abrams, CSCLM
Steven Litzinger, CSCLM
Larry Trowbridge, CSCLM

CALL TO ORDER

The meeting was called to order by Charles Harris at 9:32 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Pat Reddish made a motion to approve the minutes from the August 19, 2021 meeting.
Tiffany Wiggins seconded the motion. Motion carried.

DISCUSSION ITEMS

State Update

In Rusty Skinner's absence, Dale French updated the committee on the following items:

- Funding has been approved by the State to implement additional security measures in the career centers. At the time, this funding was requested due to a need for armed security. The need for armed security is no longer crucial. To utilize these funds in a proactive way, each center will be assessed to identify permanent upgrade security needs like, panic buttons, camera systems, and buttons that can immediately lock the doors.
- The State will be providing special cameras to enhance ease of use with the 2-step verification process using the ID.me system.

Workforce Issues that are Important to Our Community

None

eImpact

Dale French and Cory Weaver reviewed the dashboard. The new dashboard can be found on the CLM website through links in the Quick Links section and the top header tabs. The dashboard provides statistical data reports for labor market information within the region and CLM performance accountability. Charles Harris asked if this information will be shared with the region's Chambers of Commerce and EDC's. Cory stated the links will be shared with all community partners.

Good Jobs Grant

Dale French stated that this is a federal grant provided through the Build Back Better program. Initial efforts will be focused on establishing a training program for manufacturing and logistics in Levy County. The grant will be designed around a three-prong approach of development, design and implementation over a period of five years. The plan will be to convene local businesses to identify common training needs in order to develop online and in-person training. We will be working with the K-12 school system, College of Central Florida, Nature Coast Business Development Council, SBDC and MRMA.

PUBLIC COMMENT

None

ACTION ITEMS

None

PROJECT UPDATES

Talent Center

Andrea Abrams reviewed the quarterly Talent Center report. She noted that the new applicant tracking system called Ceipal, which replaced the Akken system is functioning well. Ceipal provides excellent customer service to get the maximum use from the software. She also noted that the Talent Center team provided presentations to a CF

intern class on November 8th.

Event Report

Cory Weaver highlighted items from the Event Report, noting the top three hiring events so far have been with AutoZone, Amazon, and E-One.

YouthBuild

Cory Weaver was happy to report that the third cohort is underway and successful outcomes in the first and second cohort. The 3rd wall raising occurred in September and the 4th should be held in February. Potentially, the next release of the grant application will occur in December. Charles Harris asked if the youth generally stay in the area or leave. Cory Weaver explained that some do leave the area.

Metrix Online Learning

Cory Weaver shared details from the report, noting the most popular pathways and courses. The reports reflect consistent enrollment in the three counties.

Apprenticeships

Cory Weaver provided status updates on the four apprenticeship programs.

In-Person Customer Data

Larry Trowbridge reviewed the report.

- In-person traffic is increasing. More job seekers than RA claimants are visiting the centers. Online traffic is trending the same.

Net Promoter

Steven Litzinger reviewed the reports and noted all scores are in the excellent range:

- Transactional Surveys: Only a minor change in score from last quarter. Many comments indicated a dissatisfaction with the unemployment process and response, or were DEO related. No trending issues have been identified.
- Business Services: These survey results also only reflect a minor change from the score last quarter.
- Talent Center continues to have a high level of customer service satisfaction.

MATTERS FROM THE FLOOR

Charles Harris notified the committee that he will be retiring December 31, 2021. He stated it was an honor to serve as the Chair of the committee. He also noted that his replacement at his organization will also look to become a board member.

ADJOURNMENT

There being no further business, the meeting was adjourned at 10:18 a.m.

APPROVED:
