



**CAREERSOURCE CITRUS LEVY MARION
Performance and Monitoring Committee**

MINUTES

DATE: August 9, 2022
PLACE: College of Central Florida, Enterprise Center
3003 SW College Road, Ocala, FL 34474
TIME: 9:00 a.m.

MEMBERS PRESENT

Al Jones
Fred Morgan

MEMBERS ABSENT

Arno Proctor
Deb Stanley
Jeff Chang, Chair
Ted Knight

OTHER ATTENDEES

Rusty Skinner, CSCLM
Dale French, CSCLM
Cory Weaver, CSCLM
Cathy Galica, CSCLM
Steven Litzinger, CSCLM
Larry Trowbridge, CSCLM

Andrea Abrams, CSCLM
Cira Schnettler, CSCLM
Ben Wilson, TPMA
Amy Kelly, Underwood and Sloan
Calvin Sloan, Underwood and Sloan

CALL TO ORDER

In the absence of the Chair the meeting was called to order by Rusty Skinner at 9:00 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Al Jones made a motion to approve the minutes from the May 10, 2022 meeting. Fred Morgan seconded the motion. Motion carried.

DISCUSSION ITEMS

State Updates

Workforce Issues that are Important to Our Community

Rusty Skinner updated the committee on the following items:

- House Bill 1507 called for a review and realignment of the workforce system. The consultant that is handling the review of the workforce system provided the initial report at the June CareerSource Florida meeting. The report presented input from

workforce directors, businesses, and other community partners. We are awaiting next steps from the consultant. Potentially, more information will be available after the December CareerSource Florida meeting.

All CLM Consortium members have received status updates as information becomes available.

Al Jones asked how realignment would affect board membership. Rusty Skinner explained what steps would need to be taken to establish a new board and opportunities present board members may have in a new regional setting.

Workforce Issues that are Important to Our Community

Al Jones explained that on a national level AutoZone is increasing their minimum wage to meet individual state standards. On September 30 that will be \$11 per hour for Florida. Al Jones asked if there has been any feedback from businesses regarding the increase. Cory Weaver said that our business services team members have been educating the businesses we work with about the increase and our electronic software will automatically update to be in compliance with the new minimum wage. Many businesses have been implementing gradual increases and are prepared for the upcoming deadline.

PUBLIC COMMENT

None

ACTION ITEMS

Monitoring Report

Amy Kelly with Underwood and Sloan provided an overview of the results of the monitoring report. She explained that there were no systemic issues or indications of operational issues in any of the programs. Al Jones approved the monitoring report. Fred Morgan seconded the motion. Motion carried.

PROJECT UPDATES

Talent Center

Andrea Abrams reviewed the quarterly Talent Center report. She explained that the Talent Center has seen a decrease in traffic and referrals but has had an increase in placements. The vacant position in Talent Center has been filled and the new team member is doing well. Staff had the opportunity to reestablish a relationship with Taylor College and are optimistic about future partnerships.

Contract Reports

Cathy Galica reviewed the performance report for Citrus and Marion counties and the youth report. Overall, the partners did well meeting their goals.

- County Reports:
 - Marion County met their goal last quarter.
 - Citrus County did not meet one of their goals. She will be working with the Chamber to discuss how they can be successful in meeting their goals.
- Youth Report: Eckerd met their annual goals.

Event Report

Cory Weaver highlighted items from the Event Report and provided updates on the recent Health and Human Services job fair. She attributed the increase in the event hiring rate due to the high quality of candidates attending the events. She also noted a correction in the June numbers. A corrected report will be attached to these minutes.

Workforce Intelligence Performance Measures

Cory Weaver reviewed the reports and welcomed questions from the committee members.

- Workforce Intelligence: She explained that a complete year report will be available at the next meeting due to Employ Florida experiencing an outage for a couple of weeks. Center traffic has been increasing.
- Performance Measures: Our organization is doing well. We continue to steadily rank in the top 5 regions in the State in most areas.

Experiential Learning Contracts

Cory Weaver summarized each section of the report and noted successful hires.

YouthBuild Reports

Cory Weaver was happy to report that the 2019 grant has been completed successfully, meeting all goals with numerous youths receiving a variety of credentialing as well as their GED. Invitations will be sent out for graduation and the wall raising for the upcoming cohort.

Program Participant Data Summary

Cory Weaver reviewed the participant data summary report. This report reflects that we are providing services to all demographics of our community.

Net Promoter

Steven Litzinger reviewed the Net Promoter Surveys. Overall, we are providing excellent customer service.

- Talent Center continues to have a high level of customer service satisfaction.
- Job Candidate and Business Services scores continue to trend positively.

MATTERS FROM THE FLOOR

Rusty Skinner added that we will continue to work on implementing the agile staffing program. We are also evaluating our internal recognition program. We recently provided staff with pins recognizing their work anniversaries, which was well received by staff.

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:53 a.m.

APPROVED:
