

College of Central Florida Enterprise Center, Building 42 3003 SW College Rd, Suite 206 Ocala, FL 34474

MARKETING AND OUTREACH COMMITTEE AGENDA

Wednesday, November 16, 2022 – 9:00 a.m.

Zoom Meeting: <u>https://us02web.zoom.us/j/85006351682</u> Phone No: 1-646-558-8656 (EST) Meeting ID: 850 0635 1682

Call to Order Roll Call Approval of Minutes, August 17, 2022	Pages 2-3	C. Flanagan C. Schnettler C. Flanagan
DISCUSSION ITEMS State Update Letter Grades Workforce Issues that are Important to Our Community	Pages 4 - 7	R. Skinner C. Weaver R. Skinner
PUBLIC COMMENT		
ACTION ITEMS None		
PROJECT UPDATES Marketing and Outreach Report	Pages 8 - 19	L. Byrnes

MATTERS FROM THE FLOOR

ADJOURNMENT

2022 – 2023 MEETING SCHEDULE							
Performance/ Monitoring	k conomic Career Center		Marketing/ Outreach	Executive	Full Board		
Tuesday, 9:00 am	Wednesday, 9:00 am	Thursday, 9:30 am	sday, 9:30 am Wednesday, 9:00 am V		Wedness	Wednesday, 11:30 am	
8/9/2022	8/10/2022	8/18/2022	8/17/2022	8/31/2022	9/7/2022	CF Levy	
11/8/2022	/2022 11/9/2022 11/17/2022		11/16/2022	11/30/2022	12/7/2022	CF Ocala	
2/7/2023 2/8/2023 2/16/2023		2/22/2023	3/1/2023	3/8/2023	CF Lecanto		
5/9/2023	5/10/2023	5/18/2023	5/24/2023	5/31/2023	6/7/2023	CF Ocala	

OUR VISION STATEMENT

To be known as the number one workforce resource in the state of Florida by providing constructive tools and professional supportive services that are reflected in the quality of our job candidates and meet the needs of the business community.



CAREERSOURCE CITRUS LEVY MARION Marketing and Outreach Committee

MINUTES

DATE: August 17, 2022 PLACE: College of Central Florida, Enterprise Center TIME: 9:00 a.m.

MEMBERS PRESENT

Carl Flanagan, Chair Darlene Goddard Kathy Judkins John Murphy MEMBERS ABSENT

Kim Baxley Theresa Flick

OTHER ATTENDEES

Rusty Skinner, CSCLM Cory Weaver, CSCLM Laura Byrnes, CSCLM Cira Schnettler, CSCLM Patrick Gillen, TPMA Kim Grey, Eckerd

CALL TO ORDER

The meeting was called to order by Carl Flanagan, Chair at 9:01 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

John Murphy made a motion to approve the minutes from the May 25, 2022 meeting. Darlene Goddard seconded the motion. Motion carried.

DISCUSSION ITEMS

State Update

Rusty Skinner updated the committee on the following items:

 House Bill 1507 called for a review and realignment of the workforce system. The consultant that is handling the review of the workforce system provided the initial report at the June CareerSource Florida meeting. The report presented input from workforce directors, businesses, and other community partners. We are awaiting next steps for Phase two from the consultant. Potentially, more information will be available after the December CareerSource Florida meeting and recommendations by the February 2023 meeting. All CLM Consortium members have received status updates as information becomes available

- Other areas of the Bill that we are awaiting updates and information are:
 - Credentials of Value
 - Letter Grades
 - 10% Tuition Hold Back

Workforce Issues that are Important to Our Community

Carl Flanagan engaged committee members, and staff in discussion on housing and transportation challenges within the region, which are affecting employment opportunities. He noted he recently heard of a business providing affordable housing to their employees as a resolution to the issue. Cory Weaver explained that CLM representatives also work with community housing and transportation committees to provide workforce flow data. Discussions also included strengthening partnerships with community agencies and businesses to further awareness. Carl Flanagan asked staff to bring data and correspondence to the next committee meeting for further dialogue.

Podcast Topic Discussion for Season 2

Rusty Skinner welcomed suggestions for topics for the second season of the podcast. Darlene Goddard stated that she will be attending an HR Conference in a few weeks and will ask what the hot button topics are affecting businesses. She will also encourage other HR professionals to connect with their local workforce agency. Laura Byrnes said there are a few topics coming out of the CEP survey that can be potential podcasts. Past podcasts can be found on the CLM website. Carl Flanagan added that the committee members can email their thoughts to Laura Byrnes.

PUBLIC COMMENT

None

ACTION ITEMS

None

PROJECT UPDATES

Marketing and Outreach Report

Laura Byrnes presented a variety of projects that the communications team has been working on, including creating TikTok style videos and an update to the Talent Center website. She thanked SECO Energy for their donation of the drone. Training with the drone will begin in the Fall. She showcased earned media opportunities. She also provided the business showcase videos viewing statistics and was happy to report a high level of viewed shares of the videos.

MATTERS FROM THE FLOOR

None

ADJOURNMENT

There being no further business, the meeting was adjourned at 10:25 a.m.

APPROVED:

Local Workforce Development Board	Final Score	Letter Grade
01 - CareerSource Escarosa	89.62%	B+
02 - CareerSource Okaloosa Walton	81.43%	B-
03 - CareerSource Chipola	92.29%	A-
04 - CareerSource Gulf Coast	83.55%	В
05 - CareerSource Capital Region	86.41%	В
06 - CareerSource North Florida	93.86%	А
07 - CareerSource Florida Crown	90.21%	A-
08 - CareerSource Northeast Florida	94.41%	А
09 - CareerSource North Central Florida	85.57%	В
10 - CareerSource Citrus Levy Marion	90.82%	A-
11 - CareerSource Flagler Volusia	89.62%	B+
12 - CareerSource Central Florida	93.76%	А
13 - CareerSource Brevard	91.71%	A-
14 - CareerSource Pinellas	87.98%	B+
15 - CareerSource Tampa Bay	90.09%	A-
16 - CareerSource Pasco Hernando	80.54%	В-
17 - CareerSource Polk	91.47%	A-
18 - CareerSource Suncoast	79.50%	C+
19 - CareerSource Heartland	92.36%	A-
20 - CareerSource Research Coast	90.40%	A-
21 - CareerSource Palm Beach County	87.47%	B+
22 - CareerSource Broward	90.88%	A-
23 - CareerSource South Florida	91.82%	A-
24 - CareerSource Southwest Florida	88.57%	B+

	Care	erSourc	ρ				attar	Grad	o Su	mmary
		LEVY MARIO					1	1		u June 2021
							Z	UZ1Q4 - A	prii thr	u June 2021
				-		eased Earnings				
Nume			minator	Rate	Target	Target Met		Weight	Weighte	d Performance
72	1	1	318	54.7	45			25		25
						c Assistance				
Nume			minator	Rate	- J	Target Met		Weight	Weighte	ed Performance
104	42	1	621	64.28				25		24.72
						ning Outcomes				
Nume			minator	Rate				Weight	Weighte	ed Performance
16	6		18	88.89				20		17.78
				- Participant	s in Work-H	Related Training				
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678 1991		34.05	-	100	10		10			
				ure 5 - Contir						
Numerator Denominator		Rate	Target	Target Met			ed Performance			
884 2776		31.84				5		4.55		
	Measure 6 - Year-Over-Year Business Penetration									
PreviousNum		PreviousRate			CurrentRate	YOY	Target	TargetMet		WeightedPerf
1,310	10,626	12.33	,	,		-0.13	100	70	5	3.5
	Measure 7 - Completion-to-Funding Ratio									
Exiters_LWDB	Exiters_State			Budget_State	Den			TargetMet		WeightedPerf
1,078	121,838	0.88	4,339,501	, ,		32.71	100	32.71	10	3.27
Allocation										
Numerator Denominator Rate					LetterGrade					
687 1584 43.37 2 88.82					B+					
	Extra Credit									
Weighted Grade Extra Credit					Letter Gra		a Credit			
90.82						A-				

Metric	Weight
1. Participants With Increased Earnings	0.25
The percentage of participants who earned more in the second quarter after exit than before their	
participation with the local workforce development board.	
• Numerator: The number of exiters from the denominator with higher earnings two quarters after exiting	
the program than in the earliest of the two quarters prior to participation.	
• Denominator: The number of distinct exiters from WIOA* (Adult and Dislocated Worker) and Wagner-	
Peyser programs included in the local workforce development board's federal	
Employment Rate – 2nd Quarter After Exit metric during the previous program year.	
Category: Employment and Training Services, Self-Sufficiency	
Target: 45%	
Data Source: ETA 9173 Program Performance Reports	
* Includes WIOA-funded grants.	
2. Reduction in Public Assistance The percentage of exiters who	0.25
received Supplemental Nutrition Assistance Program (SNAP) or Temporary Assistance for Needy Families	
(TANF) benefits during their active participation with the local workforce development board but were no	
longer receiving SNAP or TANF benefits in the fourth quarter after exit.	
• Numerator: The number of individuals from the denominator who were no longer receiving SNAP or TANF	
benefits in the fourth quarter after exiting the workforce development program.	
• Denominator: The number of exiters from WIOA* (Adult, Dislocated Worker and Youth), Wagner-Peyser,	
SNAP Employment and Training (SNAP E&T) and TANF programs who received SNAP or TANF cash	
assistance at any time during their participation with the local workforce development board.	
Category: Employment and Training Services, Self-Sufficiency Target: 65%	
Data Source: Employ Florida, One-Stop Service Tracking (OSST) and DCF Recipient Data	
* Includes WIOA-funded grants.	
includes with funded grants.	
	0.00
3. Employment and Training Outcomes Comprises the existing 18 federal	0.20
accountability measures for local workforce development boards within the WIOA Primary Indicators of	
Performance (Employment Rate – 2nd Quarter After Exit, Employment Rate – 4th Quarter After Exit,	
Median Earnings – 2nd Quarter After Exit, Credential Attainment, and Measurable Skill Gains) for Adult,	
Dislocated Workers, Youth and Wagner-Peyser programs.	
• Numerator: The number of federal metrics from the denominator for which the local workforce	
development board reached at least 90% of its negotiated target. • Denominator: The number of federal	
WIOA Primary Indicators of Performance metrics in the current program year for WIOA (Adult, Dislocated	
Worker and Youth) and WagnerPeyser programs. Category: Employment	
and Training Services Target: 100%	
Data Source: ETA 9173 Program Performance Reports	
4. Participants in Work-Related Training The percentage of all job seekers	0.10
who received work-related training including occupational skills training, on-the-job training and other work-	
based learning models, registered apprenticeships, and customized training for employers.	
Numerator: The number of participants from the denominator who received work-related training services.	
 Numerator: The number of participants from the denominator who received work-related training services. Denominator: The number of participants served in the current program year by a local workforce development board within the following programs: SNAP E&T. Welfare Transition. WIOA* (Adult. Dislocated) 	
• Denominator: The number of participants served in the current program year by a local workforce development board within the following programs: SNAP E&T, Welfare Transition, WIOA* (Adult, Dislocated	
• Denominator: The number of participants served in the current program year by a local workforce development board within the following programs: SNAP E&T, Welfare Transition, WIOA* (Adult, Dislocated Worker and Youth), National Dislocated Worker Grant, Wagner-Peyser and Trade Adjustment Assistance	
• Denominator: The number of participants served in the current program year by a local workforce development board within the following programs: SNAP E&T, Welfare Transition, WIOA* (Adult, Dislocated Worker and Youth), National Dislocated Worker Grant, Wagner-Peyser and Trade Adjustment Assistance (TAA). Category: Training Services Target: 25%	
• Denominator: The number of participants served in the current program year by a local workforce development board within the following programs: SNAP E&T, Welfare Transition, WIOA* (Adult, Dislocated Worker and Youth), National Dislocated Worker Grant, Wagner-Peyser and Trade Adjustment Assistance (TAA). Category: Training Services Target: 25% Data Source: ETA 9173 Program Performance Reports, One-Stop Service Tracking (OSST)	
 Denominator: The number of participants served in the current program year by a local workforce development board within the following programs: SNAP E&T, Welfare Transition, WIOA* (Adult, Dislocated Worker and Youth), National Dislocated Worker Grant, Wagner-Peyser and Trade Adjustment Assistance (TAA). Category: Training Services Target: 25% Data Source: ETA 9173 Program Performance Reports, One-Stop Service Tracking (OSST) Cohort Used: July 2021-June 2022 * Includes WIOA-funded 	
• Denominator: The number of participants served in the current program year by a local workforce development board within the following programs: SNAP E&T, Welfare Transition, WIOA* (Adult, Dislocated Worker and Youth), National Dislocated Worker Grant, Wagner-Peyser and Trade Adjustment Assistance (TAA). Category: Training Services Target: 25% Data Source: ETA 9173 Program Performance Reports, One-Stop Service Tracking (OSST)	

5. Continued Repeat Business	Percentage of business establishments	0.05
served in prior three years that continued to be se	erved in the current program year.	
• Numerator: The number of employer worksites	from the denominator that received a core business	
service in the current program year.	 Denominator: The number of employer 	
worksites that received a core business service fro	om the local workforce development board in the previous	
three program years.	Category: Business	
Services	Target: 35%	
Data Source: Employ Florida	-	
6. Year-Over-Year Business Penetration	The percentage point difference	0.05
in the number of business establishments served	in the current program year compared to the prior year.	
Each local workforce development board is assigr	ned a percentage as the percent target met based on the	
year-over-year increase or decrease, as follows:	• ≥ 4% increase = 100%	
• 2% – 3.9% increase = 90%	• 0% – 1.9% increase = 80%	
 -0.1% – -2% increase = 70% 	• -2.1% – -4% decrease =	
60%	• -4.1% – -6% decrease = 40%	
• -6.1% – -8% decrease = 20%	• < -8% decrease = 0%	
	reater than 90% overall business penetration will not be	
penalized for maintaining year-over-year compara	-	
Annual Business Penetration Calculation:	Numerator: The number of	
	eceived a core business service from the local workforce	
development board during the program year.	•	
	rksites in Employ Florida for each local workforce	
development board during the program year.	Category: Business Services	
Target: 100%	Data Source: Employ Florida	
7. Completion-to-Funding Ratio	Compares a local workforce	0.10
development board's share of statewide WIOA ar	nd Wagner-Peyser exiters with the local workforce	
development board's share of statewide funding	allocations.	
• Numerator: The percentage of distinct exiters fr	om WIQA* (Adult Dislocated Worker and Youth) and	
	on worker and routh and	
Wagner-Peyser programs.	Denominator: The percentage of the local	
	• Denominator: The percentage of the local	
workforce development board's share of statewic	• Denominator: The percentage of the local de WIOA*, Supplemental WIOA Dislocated Worker,	
workforce development board's share of statewic Wagner-Peyser, Reemployment Services and Eligi	• Denominator: The percentage of the local de WIOA*, Supplemental WIOA Dislocated Worker, bility Assessment (RESEA), and Veteran annual funding	
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workforce development board's share of statewic Wagner-Peyser, Reemployment Services and Eligi allocation for the current program year. Services Target: 100% Data Performance Reports funded grants Extra Credit Metric: Serving Individuals on Public boards can earn up to an additional five percenta credit is calculated as follows: Numerator: The number of individuals from the d their participation period. the current program year by a local workforce de E&T, Welfare Transition, WIOA (Adult, WIOA Diske Extra credit points will be awarded as follows: 50% = 4 points • ≥ 44% < 46% = 3 points • ≥ 42% <	 Denominator: The percentage of the local de WIOA*, Supplemental WIOA Dislocated Worker, bility Assessment (RESEA), and Veteran annual funding Category: Employment and Training Source: DEO Finance and Accounting, ETA 9173 Program * Includes WIOA- Assistance Local workforce development ge points for serving individuals on public assistance. Extra elenominator who received SNAP or TANF benefits during • Denominator: The number of participants served in velopment board within the following programs: SNAP bocated Worker and Youth) and Wagner-Peyser. • ≥ 50% = 5 points • ≥ 46% < 	0.05
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OUTREACH COMMITTEE NOVEMBER 16, 2022

COMMUNICATIONS UPDATES/HIGHLIGHTS

2023 Conference





WHERE World Equestrian Center

WHEN Tuesday, March 7, 2023

TIME 9 a.m. to 4 p.m.

Ocala Human Resources Man

TALENT PIPELINE VIDEOS

Ouad Nurse



Viceroy Home Health



Renstar Medical Research



IMS Pharmacy



Packaging Alternatives Corporation



Neurological Specialists of Central Florida



Artemis Plastics



ABCO Transportation Inc.

- Eight (8) more added to the Library (Total of 44 Business Videos)
- Watch Time (Aug. 8-Nov. 6) = 5 Hours
- #1New Talent Pipeline Video: ABCO (736 views = 3.5 hours watch time)
- #1Previous Video: SPX Flow (149 additional views this period = 3 hours)



























TALENT CENTER **WEBSITE**

IT IS DONE!

Refreshed the Talent Center Home Page to align with 2020 rebrand and redesign

Created About Us section featuring revised content about Services, Contact page and updated Staff page

Revised boilerplate and updated site for accuracy

talentcenter.org

WE CONNECT BUSINESSES WITH PROFESSIONALS

> NOT SURE? START HERE. The Talent Center helps experienced professionals find their next position and more



CANDIDATES . STUDENTS BUSINESS SERVICES ABOUT US



About Us What is Talent Center





Meet Our Staff

EARNED MEDIA Digital In The News: https://careersourceclm.com/in-the-news/







VETERANS

CareerSource Citrus Levy Marion Will host a job fair on Thursday, Sept. 22 from 3-5 p.m. at the College of Central Florida's Klein Conference Central Storida's Klein	person with hiring managers from a wide array of industries with a variety of positions to fill, "This is your chance to get your foot in the door, make a good impression and
Road in Ocala. The event is open to any job seeker in the Citrus, Levy and	possibly walk away with a job interview or even a job offer." he said.
Marion counties' region. The following employers will be on	In their media release, CareerSource recommending brining printed resume
hand looking to fill vacancies: AutoZone Auto Parts, AutoZone Distribution Center, Bryant's Pump Service & Well	copies and to be "prepared for on-the- spot job interviews," and reminded applicants appropriate attire would not
Drilling of Florida, City of Ocala, Chewy, Chick-fil-A Ocala, CWR Contracting,	include "flip-flops or casual sandals, t-shirts, shorts, jeans with rips or holes,
Dollar Tree Distribution, E-One, Florida Department of Children and Families,	or anything too tight, short, revealing or with profane language."
Florida Department of Corrections, Florida Department of Juvenile Justice,	Candidates interested in updating their resume, preparing a 30-second
Florida Express Environment, HCA Florida Citrus Hospital, Marion County	"elevator speech" highlighting their skills and experience, and/or sharpening
Public Schools, Marion/Service Roofing and Sheet Metal, Trademark Metals	interview skills are encouraged to visit one of CareerSource CLM's career
Recycling, and World Equestrian Center. "There is no better time to lock	centers for fee-free staff assistance. The centers are open weekdays from 8 a.m.
in a great job," said Dale French, CareerSource CLM's executive vice	to 5 p.m. at 2703 NE 14th St., Ocala; 683 S. Adolph Point, Lecanto; and 2175 NW
president. "Our unemployment rate is low and we're seeing businesses	11th Dr., Chiefland. For more information about the job
throughout our region expanding and looking for those who are ready to work." French added that the job fair gives candidates the opportunity to meet in	fair, updates on participating businesses, and/or to register, visit careersourceelm. com/event/marion-county-general-job- fatr/ or call 800-434-5627.

"There is no better time to lock in a great job."

Dale French

16





72° CLEAF

Time to 'fall' for new career opportunities at Marion Co. Job Fa Region's unemployment rate falls By LAURA BYRNES moves all with immediate seeing husinesses through

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HOME POLICE CALENDAR BUSINESS COMMUNITY LIFE LEISURE

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2019: Thoenix Rising' gets third federal grant

By Joe Callahan Dcala Star-Bannes

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Five years ago, Zachariah Slaughter dropped out of high school. He was getting into trouble and then he met Heaven Colon, an Eckerd Connects Workforce Development program manager.

Slaughter, now 22, was introduced in 2018 to the Phoenix Rising YouthBuild progran, which helps young adults get a high school diploma. The program paid participants to get a diploma and, at the same time, learn trade skills that can land them a areer job.

"I was lke a troubled kid," said Slaughter, who spoke at a Wednesday evening vent disigned to recruit 24 new students for the 15th class of the Phoenix Rising Youthbuild program class.



LIVE BUSINESS SHOW CASE









- 6 Sessions / Panels including:
 - Building and Maintaining Effective Media Relations Laura Byrnes
 - Overcoming Challenges Danielle Veenstra with Melissa Saco







UPCOMING/ONGOING PROJECTS



BRANDAPALOOZA!

Brand orientation workshop (resources, guidelines)



OJT CAMPAIGN Earned and Digital Media promotion of On-the-Job Training program



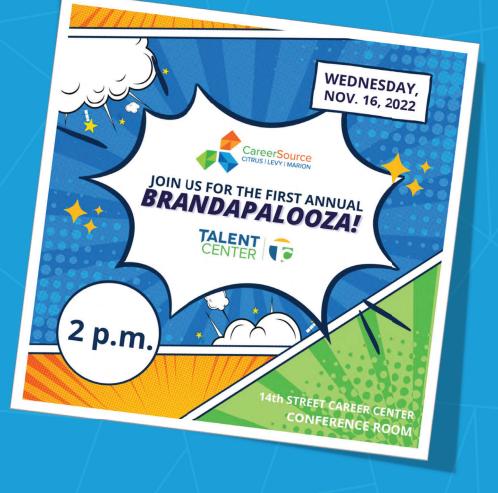
CAREER CLIPS Candidate 30-second video – "Who I am and why you should hire me" – along with customized landing page via QR Creator

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PODCASTS & SPEECHCRAFT Earned and Digital Media promotion of On-the-Job Training program

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Please help amplify the CareerSource CLM message by engaging with our social content. Likes are nice, but Comment and Shares are better!



QUESTIONS?