



**CAREERSOURCE CITRUS LEVY MARION
Performance and Monitoring Committee**

MINUTES

DATE: February 7, 2023
PLACE: College of Central Florida, Enterprise Center
3003 SW College Road, Ocala, FL 34474
TIME: 9:00 a.m.

MEMBERS PRESENT

Al Jones
Fred Morgan
Jeff Chang, Chair

MEMBERS ABSENT

Arno Proctor
Deb Stanley
Ted Knight

OTHER ATTENDEES

Rusty Skinner, CSCLM
Dale French, CSCLM
Cory Weaver, CSCLM
Cathy Galica, CSCLM
Steven Litzinger, CSCLM

Andrea Abrams, CSCLM
Cira Schnettler, CSCLM

CALL TO ORDER

The meeting was called to order by Jeff Chang, Chair at 9:00 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Al Jones made a motion to approve the minutes from the November 8, 2022, meeting. Brandon Whiteman seconded the motion. Motion carried.

DISCUSSION ITEMS

State Updates

Workforce Issues that are Important to Our Community

Rusty Skinner updated the committee on the following items:

- CareerSource Florida board meets on February 23, 2023. The State's consultant will provide their recommendations during this meeting.
- The Post-Secondary Education and Workforce Subcommittee will meet Thursday and have a presentation from the REACH Office. Representative Hinson is on that

- committee and will be asked to raise the issue of workforce board consolidation.
- Rusty Skinner is meeting with the Gray Robinson lobbyists on Thursday to get updated.
- The Senate is drafting version two of the Bill 1507.

Workforce Issues that are Important to Our Community

Al Jones expressed that he was noticing an increase in job seekers to his retail locations. Dale French and Cory Weaver explained that was consistent with an uptick in traffic in the centers.

PUBLIC COMMENT

None

ACTION ITEMS

Monitoring Report

Cory Weaver reviewed the monitoring report and outlined all findings, non-compliance issues, and observations on pages 10 and 11 of the packet. She highlighted that there were no findings in Welfare transition and in Finance. All issues were addressed and the final report was issued November 2022. Al Jones made a motion to accept the monitoring report. Fred Morgan seconded the motion. Motion carried.

PROJECT UPDATES

Talent Center

Andrea Abrams reviewed the quarterly Talent Center report. She explained that the Talent Center has seen a decrease in traffic, referrals, and placements. There has been an increase in student engagement and workshops. The Talent Center has facilitated 13 workshops year to date and workshop attendance is up by 56%.

Contract Reports

Cathy Galica reviewed the performance report for Citrus and Marion counties and the youth report. Overall, the partners did well on the report.

- County Reports:
 - Marion County continues to meet their goals.
 - Citrus County did not meet one of their goals in the first or second quarter. CareerSource CLM Business Development Coordinators have started to meet jointly with the Chamber and businesses in Citrus County.
- Youth Report: The Eckerd reporting has not been released by the State. Once that data is available it will be presented to this committee.

Event Report

Cory Weaver highlighted items from the Event Report. She noted 22 hiring events have occurred in this program year and upcoming job fairs.

Workforce Intelligence

Performance Measures

Career Center Reports

Cory Weaver reviewed the reports and welcomed questions from the committee

members.

- Workforce Intelligence: Center traffic is increasing, with many customers being job seekers. Welfare Transition participation is down throughout the State, but our region is ranking highest in the State for participation.
- Performance Measures: Our organization is consistently doing well.
- Center Reports: Services are down across the centers.

Experiential Learning Contracts

Cory Weaver summarized each section of the report. She highlighted two businesses hired one intern each through the internship program.

YouthBuild Reports

Cory Weaver reviewed the report and noted that there is 14 enrollees surpassing the requirement of 12. This is the first cohort of the newest grant.

Program Participant Data Summary

Cory Weaver reviewed the report. Jeff Chang asked if this data was used to identify populations that are not utilizing our services and to increase outreach efforts. Cory Weaver explained that this has been done in the past and that the data can be used for comparison to the general job seeker market. She will investigate this further.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results. Overall, we are providing excellent customer service.

- Job seeker satisfaction is up six points over last year.
- Business Services scores decreased a bit.
- Talent Center continues to have a high level of customer service satisfaction. Jeff Chang applauded the Talent Center team for their hard work.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

MATTERS FROM THE FLOOR

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:58 a.m.

APPROVED:
