



**CAREERSOURCE CITRUS LEVY MARION
Career Center Committee**

MINUTES

DATE: February 15, 2024
PLACE: College of Central Florida, Enterprise Center
3003 SW College Road, Ocala, FL 34474
TIME: 9:30 a.m.

MEMBERS PRESENT

Angela Juaristic
Arno Proctor
Charles Harris
Jorge Martinez
Pat Reddish

MEMBERS ABSENT

Andy Starling
Angie White
David Benthusen
Equilla Wheeler

OTHER ATTENDEES

Rusty Skinner, CSCLM
Dale French, CSCLM
Cory Weaver, CSCLM
Sandy Crawford, CSCLM

Steven Litzinger, CSCLM
Larry Trowbridge, CSCLM
Chris Wilkinson, CSCLM
Cira Schnettler, CSCLM

CALL TO ORDER

The meeting was called to order by Charles Harris, Chair at 9:30 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Jorge Martinez a motion to approve the August 24, 2023, and the November 16, 2023, minutes. Pat Reddish seconded the motion. Motion carried.

DISCUSSION ITEMS

State Update

Rusty Skinner's updated the committee on the following item:

- CareerSource Florida will be having a State board meeting at the end of February. It is anticipated that the final documents for standardization of tools and services will be provided, as well as templates for a variety of job training contracts.
- Rusty Skinner and Dale French have been meeting with clam farmers in Levy County, along with other state and federal agencies to address the regeneration of clam farms that were destroyed by Hurricane Idalia. The State has pledged funds

for disaster recovery. The funds may be used for the labor of cleaning up the destruction of the clam farms and re-harvesting. Clam farmers are reporting 60-80% losses to their harvest areas. This loss will have a nationwide impact on the clam industry.

Workforce Issues that are Important to Our Community

This committee did not have any comments.

PUBLIC COMMENT

None

ACTION ITEMS

None

PROJECT UPDATES

Broadband Grant

Dale French provided an overview of the grant. He noted there was a Bootcamp held in December and another one scheduled for April. Updates will be provided to the committee quarterly. He also stated that the Florida Department of Labor was impressed with the grant response and initial implementation of the program. We are hopeful for successful outcomes. The report states that the grant ends in 2025. It actually ends in 2028.

Talent Center

Chris Wilkinson reviewed the report provided in the packet.

Event Report

Cory Weaver highlighted items from the Event Report. She noted increased attendance at hiring events and job fairs. This is a shift happening in workforce trends that will be watched going forward. There will be youth job fairs in all three counties this year.

Metrix Online Learning

Cory Weaver shared details from the report, noting the most popular pathways and courses. Program usage continues to be consistent. The link to the Metrix program can be found on the CLM website.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results. Overall, we are providing excellent customer service.

- Job seeker satisfaction continues to be extremely high with an exceptional score of 80.
- Business Services scores are consistent.
- Talent Center continues to have a prominent level of customer service satisfaction.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

Center Traffic

Larry Trowbridge noted a dip in December traffic and uptick in January traffic, which is a consistent annual pattern.

MATTERS FROM THE FLOOR

None

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:54 a.m.

APPROVED: _____