



**CAREERSOURCE CITRUS LEVY MARION
Performance and Monitoring Committee**

MINUTES

DATE: February 6, 2024
PLACE: College of Central Florida, Enterprise Center
3003 SW College Road, Ocala, FL 34474
TIME: 9:00 a.m.

MEMBERS PRESENT

Andy Starling
Jeff Chang, Chair
Fred Morgan
Larry White
Theresa Flick

MEMBERS ABSENT

OTHER ATTENDEES

Rusty Skinner, CSCLM
Dale French, CSCLM
Cory Weaver, CSCLM
Steven Litzinger, CSCLM

Chris Wilkinson, CSCLM
Cira Schnettler, CSCLM
Sandra Crawford, CSCLM

CALL TO ORDER

The meeting was called to order by Jeff Chang, Chair, at 9:03 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Fred Morgan made a motion to approve the minutes from the November 7, 2023, meeting. Larry White seconded the motion. Motion carried.

DISCUSSION ITEMS

State Updates

Rusty Skinner updated the committee on the following items:

- CareerSource Florida will be having a State board meeting at the end of February. It is anticipated that the final documents for standardization of tools and services will be provided.
- There are several legislative issues that are being watched for future outcomes that may impact our services:

- A potential change to the reemployment assistance program would require program participants to meet the requirement of five job applications per week by adding the requirement of at least one in-person application per week. This could negatively impact businesses that only offer online applications and increase fuel costs for participants.
- The State is evaluating the benefits of creating a helpline for employers to report fraudulent participant activity. There are numerous negative consequences this could have on participants and businesses as well.
- The Stronger Workforce for America Act (HR6655) may change the funding percentage requirements for local boards, timelines for ITA funding distributions, and workforce board structuring.
- The State is also proposing changes to the child labor laws that may benefit businesses but could negatively impact young adult workers.

Workforce Issues that are Important to Our Community

The committee members did not have any issues to discuss.

PUBLIC COMMENT

None

ACTION ITEMS

None

PROJECT UPDATES

Talent Center

Chris Wilkinson reviewed the report provided in the packet.

Contract Reports

Sandra Crawford reviewed the performance report for Citrus and Marion counties and the youth report. Overall, the partners did well.

- County Reports:
 - Marion County continues to meet their goals.
 - Citrus County did not meet the 1st quarter goals, but we will continue to work with them to meet their goals by the end of the program year.
- Youth Report: Eckerd exceeded their goals for the first quarter.

Event Report

Cory Weaver highlighted items from the Event Report. She noted increased attendance at hiring events and job fairs and also noted a decrease in hiring. This is a shift happening in workforce trends that will be watched going forward. There will be youth job fairs in all three counties this year.

Performance Measures

Career Center Reports

Cory Weaver reviewed the reports and welcomed questions from the committee members.

- Performance Measures: Our organization is consistently doing well. We are seeing

trends where participants are looking to reskill and change occupations. We are also seeing an increase in Cuban and Haitian refugee traffic.

- Center Reports: These reports reflect center traffic for the first and second quarter of the program year. All centers have experienced increased traffic. She noted that Levy County has the highest average wage, which has been credited to funding received through the Broadband grant. Marion County continues to have the highest placements and an increase in the average wages.

Letter Grades

Cory Weaver reported that our region received a B+ for the reporting period, which is lower than the previous quarter's grade. She reviewed the seven measures and extra credit scores. Overall, the majority of the regions saw a decrease in their letter grade for the reporting quarter. This is attributed to decreased activity in the WT and SNAP programs

Program Participant Data Summary

Cory Weaver reviewed general details on the report.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results. Overall, we are providing excellent customer service.

- Job seeker satisfaction continues to be extremely high with an exceptional score of 80.
- Business Services scores are consistent.
- Talent Center continues to have a prominent level of customer service satisfaction.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

Broadband Grant

Dale French provided an overview of the grant. He noted there was a Bootcamp held in December and another one scheduled for April. Updates will be provided to the committee quarterly. He also stated that the Florida Department of Labor was impressed with the grant response and initial implementation of the program. We are hopeful for successful outcomes.

MATTERS FROM THE FLOOR

None

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:47 a.m.

APPROVED:
