



**CAREERSOURCE CITRUS LEVY MARION
Career Center Committee**

MINUTES

DATE: May 16, 2024
PLACE: 2703 NE 14th Street, Ocala, FL 34470
TIME: 9:30 a.m.

MEMBERS PRESENT

Andy Starling
Angela Juaristic
Arno Proctor
Charles Harris
Jorge Martinez
Pat Reddish

MEMBERS ABSENT

Angie White
Christopher Cowart
David Benthusen
Equilla Wheeler

OTHER ATTENDEES

Rusty Skinner, CSCLM
Steven Litzinger, CSCLM
Larry Trowbridge, CSCLM
Sandy Crawford, CSCLM

Cira Schnettler, CSCLM

CALL TO ORDER

The meeting was called to order by Charles Harris, Chair at 9:33 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Angela Juaristic made a motion to approve the February 15, 2024, minutes. Pat Reddish seconded the motion. Motion carried.

DISCUSSION ITEMS

State Update

Rusty Skinner's updated the committee on the following item:

- Budget allocations have been received and we expect to see a slight increase in funding.
- The State invited local boards to volunteer to be in the next phase of regional planning. A letter of intent was sent yesterday informing the State of our interest to volunteer Regions 6 and 9. If chosen, a formal application will be submitted.
- We are also pursuing funding for another Mobile One Stop from the State. We are

hopeful to hear back in the next couple of months.

- The grant year for SNAP ends on September 30. The program will run out of funds by June 30. We will continue to serve SNAP participants as traditional job search customer but are unable to record services under SNAP. Funding will be restored in October for the program. Committee members expressed concern that participants may lose their benefits if services are not recorded for mandatory activities.
- Hope Florida is a special project from the Governor's office. Although staff are in place to engage participants there have been few referrals from DCF. Staff are working with DCF to improve communication.

Workforce Issues that are Important to Our Community

This committee did not have any comments.

PUBLIC COMMENT

None

ACTION ITEMS

None

PROJECT UPDATES

Grant Updates

Sandra Crawford provided an overview of the grants. The Dislocated Worker Grant that is funding recovery efforts from Hurricane Idalia is having enormous success in Citrus, Levy and Dixie counties. Community investment in Levy and Dixie counties is nearing \$700,000. The next Broadband class is in June. We are on target for our annual enrollment goal. Outside of the grant program, young adults in the YouthBuild program participated in a broadband class and the residents in Marion County are also being assisted with broadband training.

Talent Center

Chris Wilkinson was not in attendance. Larry Trowbridge reviewed the report provided in the packet.

Event Report

Cory Weaver was not in attendance. Larry Trowbridge highlighted items from the Event Report. He noted increased attendance at hiring events and job fairs. The Marion County Youth Job Fair was recently held and had about 250 young adults from 16-24. It was extremely successful.

Metrix Online Learning

Cory Weaver was not in attendance. Larry Trowbridge shared details from the report, noting the most popular pathways and courses. Program usage continues to be consistent.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results. Overall, we are providing excellent customer service.

- Job seeker satisfaction continues to be extremely high.

- Business Services scores are consistent.
- Talent Center continues to have a prominent level of customer service satisfaction.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

Center Traffic

Larry Trowbridge noted that there is an increase in job seeker traffic over re-employment assistance traffic.

MATTERS FROM THE FLOOR

None

ADJOURNMENT

There being no further business, the meeting was adjourned at 10:07 a.m.

APPROVED: _____