



**CAREERSOURCE CITRUS LEVY MARION
Performance and Monitoring Committee**

MINUTES

DATE: May 7, 2024
PLACE: 2703 NE 14th Street, Ocala, FL 34470
TIME: 9:00 a.m.

MEMBERS PRESENT

Jeff Chang, Chair
Fred Morgan
Theresa Flick

MEMBERS ABSENT

Larry White

OTHER ATTENDEES

Rusty Skinner, CSCLM
Dale French, CSCLM
Cory Weaver, CSCLM
Steven Litzinger, CSCLM

Chris Wilkinson, CSCLM
Cira Schnettler, CSCLM
Sandra Crawford, CSCLM

CALL TO ORDER

The meeting was called to order by Jeff Chang, Chair, at 9:03 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Theresa Flick made a motion to approve the minutes from the February 6, 2024, meeting. Jeff Chang seconded the motion. Motion carried.

DISCUSSION ITEMS

State Updates

Rusty Skinner updated the committee on the following items:

- Budget allocations have been received and we expect to see a slight increase in funding.
- The State requested volunteers to begin the next phase of regional planning. An email was sent informing the State of our interest to volunteer with Regions 6 and 9. A letter of intent has been drafted and is in process of being signed by all three regions' chairs. If chosen, a formal application will be submitted.

Workforce Issues that are Important to Our Community

The committee members did not have any issues to discuss.

Monitoring Report 2022-2023

Dale French notified the committee that the draft report was received in April 2023, and we only recently received the final report. A response to the final report with an outline of corrective actions is due May 31. As we are currently going through the monitoring process for program year 2023-2024, an extension was requested and granted to respond by June 30. Regional directors have expressed concerns about the significant delay in receiving the final monitoring reports. Without knowledge of corrective actions taken based on previous monitoring findings, future monitoring efforts could be adversely affected. Another concern raised is remote monitoring. In the past monitoring has been conducted on-site, now it is solely conducted remotely. On-site monitoring allows for discussion and fosters understanding of internal processes by the monitors

PUBLIC COMMENT

None

ACTION ITEMS

None

PROJECT UPDATES

Talent Center

Chris Wilkinson reviewed the report provided in the packet.

Contract Reports

Sandra Crawford reviewed the performance report for Citrus and Marion counties and the youth report. Overall, the partners did well.

- County Reports:
 - Marion County continues to meet their goals.
 - Citrus County did not meet the 1st quarter goals or 2nd quarter goals, but we will continue to work with them to meet their goals by the end of the program year.
- Youth Report: Eckerd exceeded their goals for the second quarter.

Event Report

Cory Weaver highlighted items from the Event Report. She noted increased attendance at hiring events and job fairs. The recent youth job fair in Citrus County was very successful with over 60 students attending. The Marion Youth Job Fair is happening this afternoon.

Performance Measures

Career Center Reports

Cory Weaver reviewed the reports and welcomed questions from the committee members.

- Performance Measures: Our organization is consistently doing well. Our efforts in providing quality services in the Welfare Transitions program has proved successful

as we are in the number one spot.

- Center Reports: All centers have experienced increased traffic and candidate services across the region. There is a decrease in businesses served although there are increases in placements and wages. The Levy report was inadvertently not included in the packet but was reviewed during the meeting. The report is included in these minutes.

Letter Grades

Cory Weaver reported that our region received an A- for the reporting period, which is higher than the previous quarter's grade. She reviewed the seven measures and extra credit scores.

Program Participant Data Summary

Cory Weaver reviewed general details on the report.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results. Overall, we are providing excellent customer service.

- Job seeker satisfaction continues to be extremely high with an exceptional score of 73.
- Business Services scores are up eight points.
- Talent Center continues to have a prominent level of customer service satisfaction. The Talent Center manager is working with the Talent Center team to secure more surveys.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

Broadband Grant

Sandra Crawford provided an overview of the grants. The Dislocated Worker Grant that is funding recovery efforts from Hurricane Idalia is having great success in Citrus, Levy and Dixie counties. Community investment in Levy and Dixie counties is nearing \$700,000. The next Broadband class is in June. We are on target for our annual enrollment goal.

MATTERS FROM THE FLOOR

None

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:34 a.m.

APPROVED:



LEVY COUNTY

SERVICES: JAN - MAR 2024

UNEMPLOYMENT DATA

	JAN 2024	FEB 2024
LEVY	4.0% (697)*	3.8% (678)*
FLORIDA	3.1%	3.1%
US	3.7%	3.9%

Not seasonally adjusted

AVERAGE ANNUAL WAGE

	2020	2021
LEVY	\$35,554	\$37,089
FLORIDA	\$55,840	\$60,299

CANDIDATE SERVICES

- Online Job Listings and Referrals
- Computers and Office Equipment (Copiers, Fax and Telephones)
- Resume Writing Assistance
- Networking Events and Job Fairs
- Employability Workshops
- Career Counseling

BUSINESS SERVICES

- Recruitment Assistance
- Targeted Industry Talent Marketplaces
- Outplacement Services
- Training Grants
- Labor Market Data
- Financial Incentives

TOTAL RECEIVING SERVICES	CENTER TRAFFIC
154	509
VETERANS SERVED	TRAINING PROVIDED
15	7
BUSINESSES SERVED	WELFARE TO WORK TRANSITION
28	13
POSITIONS POSTED	TOTAL PLACEMENTS
1,230	1
	Average Placement Wage: N/A

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CareerSource Citrus Levy Marion brings together business and community partners, economic development leaders and educational providers to connect employers with qualified, skilled talent and candidates with employment and career development opportunities. **Contact us at 1.800.434.5627.**

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