



**CAREERSOURCE CITRUS LEVY MARION
Career Center Committee**

MINUTES

DATE: August 15, 2024
PLACE: 2703 NE 14th Street, Ocala, FL 34470
TIME: 9:30 a.m.

MEMBERS PRESENT

Arno Proctor
Charles Harris
Equilla Wheeler
Pat Reddish

MEMBERS ABSENT

Andy Starling
Angela Juaristic
Christopher Cowart
David Benthusen
Jorge Martinez

OTHER ATTENDEES

Rusty Skinner, CSCLM
Dale French, CSCLM
Cory Weaver, CSCLM
Sandy Crawford, CSCLM

Cira Schnettler, CSCLM
Steven Litzinger, CSCLM
Larry Trowbridge, CSCLM

CALL TO ORDER

The meeting was called to order by Charles Harris, Chair at 9:33 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Arno Proctor made a motion to approve the May 16, 2024, minutes. Equilla Wheeler seconded the motion. Motion carried.

DISCUSSION ITEMS

State Update

Rusty Skinner's updated the committee on the following items:

- The draft of the Subgrantee agreement will be on the September board agenda for approval. This will ensure submission on the State's timeline.
- A draft agreement for regional planning is in development for State review and approval.

Workforce Issues that are Important to Our Community

This committee did not have any comments.

PUBLIC COMMENT

None

ACTION ITEMS

None

PROJECT UPDATES

YouthBuild Grant Application

Dale French explained that we are in the process of completing the application, which is due in September for a 2-year program beginning the first quarter of 2025.

Grant Updates

Sandra Crawford provided an overview of the grants. The Dislocated Worker Grant that is funding recovery efforts from Hurricane Idalia is having remarkable success in Levy and Dixie counties. Community investment in Levy and Dixie counties has reached beyond five million dollars.

The Broadband grant is also having successful outcomes with 24 enrollments and 9 individuals hired.

Talent Center

In Chris Wilkinson's absence, Cory Weaver reviewed the report provided in the packet. Cory was happy to report 30 hires with an average wage of \$27.29.

Event Report

Cory Weaver highlighted items from the Event Report. She noted increased attendance at hiring events and job fairs, almost doubling attendance from the previous year. Internal business coordinators have been hired in Citrus and Levy boosting business engagement and activities in those counties. She invited committee members to visit the upcoming Citrus County Job Fair on August 27.

Metrix Online Learning

Cory Weaver shared details from the report, noting the most popular pathways and courses. Program usage continues to grow. The link to the Metrix program can be found on the CLM website.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results. Overall, we are providing excellent customer service.

- Job seeker satisfaction continues to be extremely high with an exceptional score of 73.
- Business Services scores are up eight points.
- Talent Center continues to have a prominent level of customer service satisfaction. Talent Center scores are up twelve points.

Steven Litzinger explained that the survey comments are available upon request. The

comments really present a more detailed picture of the high level of customer service the staff provide.

Center Traffic

Larry Trowbridge noted a dip in traffic in June in the centers, but traffic has increased throughout the region.

MATTERS FROM THE FLOOR

None

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:56 a.m.

APPROVED: _____