



**CAREERSOURCE CITRUS LEVY MARION
Performance and Monitoring Committee**

MINUTES

DATE: August 13, 2024
PLACE: 2703 NE 14th Street, Ocala, FL 34470
TIME: 9:00 a.m.

MEMBERS PRESENT

Fred Morgan
Theresa Flick

MEMBERS ABSENT

Larry White
Jeff Chang, Chair

OTHER ATTENDEES

Rusty Skinner, CSCLM
Dale French, CSCLM
Cory Weaver, CSCLM
Steven Litzinger, CSCLM

Cira Schnettler, CSCLM
Sandra Crawford, CSCLM
Amy Kelly, Underwood and Sloan

CALL TO ORDER

The meeting was called to order by Fred Morgan, Committee Member, at 9:13 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Theresa Flick made a motion to approve the minutes from the May 7, 2024, meeting. Fred Morgan seconded the motion. Motion carried.

DISCUSSION ITEMS

State Updates

Rusty Skinner updated the committee on the following items:

- The draft of the Subgrantee agreement will be on the September board agenda for approval. This will ensure submission on the State's timeline.
- A draft agreement for regional planning is in development for State review and approval.

Workforce Issues that are Important to Our Community

The committee members did not have any issues to discuss.

Monitoring Report 2023-2024

Dale French presented the 2023-2024 preliminary State monitoring report. A response has been submitted detailing corrective actions. The State then will follow up with a final report with any new updates after reviewing the corrective actions.

WIOA Plan

Cory Weaver explained that the local workforce plan is updated every 4 years with a 2-year modification window. The current plan ends December 31, 2024. The new plan will be in effect January 1, 2025, through December 31, 2028. The Plan will be presented at the September board meeting and is due October 2 to the State.

PUBLIC COMMENT

None

ACTION ITEMS

Underwood Monitoring Report

Amy Kelly reviewed the monitoring report, noting all findings, non-compliance issues, and observations. Overall, the monitoring conducted did not reveal significant problems or trends. Theresa Flick made a motion to approve the third-party monitoring report. Fred Morgan seconded the motion. Motion carried.

PROJECT UPDATES

Talent Center

In Chris Wilkinson's absence, Cory Weaver reviewed the report provided in the packet. Cory was happy to report 30 hires with an average wage of \$27.29.

Contract Reports

Sandra Crawford reviewed the performance report for Citrus and Marion counties and the youth report. Overall, the partners did well.

- County Reports:
 - Marion County met all goals for the 2023-2024 program year.
 - Citrus County met 3 of 4 goals.
 - Levy County met 2 of 4 goals.
 - We will continue to work with Citrus and Levy to meet their goals for the next program year.
- Youth Report: Eckerd met all goals for the third quarter for the previous program year and is expected to have met their goals for the fourth quarter.

Grant Update

Sandra Crawford provided an overview of the grants. The Dislocated Worker Grant that is funding recovery efforts from Hurricane Idalia is having remarkable success in Levy and Dixie counties. Community investment in Levy and Dixie counties has reached beyond five million dollars.

The Broadband grant is also having successful outcomes with 24 enrollments and 9 individuals hired.

Event Report

Cory Weaver highlighted items from the Event Report. She noted increased attendance at hiring events and job fairs, almost doubling attendance from the previous year. Internal business coordinators have been hired in Citrus and Levy boosting business engagement and activities in those counties.

Performance Measures

Career Center Reports

Cory Weaver reviewed the reports and welcomed questions from the committee members.

- Performance Measures: Our organization is consistently doing well. Our efforts in providing quality services in the Welfare Transitions program have proved successful as we are in the top 5 regions in the State. There is also an increase in individuals applying for benefits.
- Center Reports: All centers have experienced increased traffic and candidate services across the region. There is a decrease in businesses retaining services but increases in positions posted.

Letter Grades

Cory Weaver reported that our region received a B+ for the reporting period. She reviewed the seven measures and extra credit scores.

Program Participant Data Summary

Cory Weaver reviewed general details from the report.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results. Overall, we are providing excellent customer service.

- Job seeker satisfaction continues to be extremely high with an exceptional score of 73.
- Business Services scores are up eight points.
- Talent Center continues to have a prominent level of customer service satisfaction. Talent Center scores are up twelve points.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

MATTERS FROM THE FLOOR

None

ADJOURNMENT

There being no further business, the meeting was adjourned at 10:00 a.m.

APPROVED:
