



**CAREERSOURCE CITRUS LEVY MARION
Career Center Committee**

MINUTES

DATE: November 7, 2024
PLACE: 2703 NE 14th Street, Ocala, FL 34470
TIME: 9:30 a.m.

MEMBERS PRESENT

Andy Starling
Angela Juaristic
Charles Harris
Equilla Wheeler
Jorge Martinez
Pat Reddish

MEMBERS ABSENT

Arno Proctor
Christopher Cowart
David Benthusen

OTHER ATTENDEES

Rusty Skinner, CSCLM
Dale French, CSCLM
Cory Weaver, CSCLM
Chris Wilkinson, CSCLM
Steven Litzinger, CSCLM

Cira Schnettler, CSCLM
Larry Trowbridge, CSCLM
Kristen Barry, One Stop Operator
Tony Waterson, One Stop Operator

CALL TO ORDER

The meeting was called to order by Charles Harris, Chair at 9:30 a.m.

ROLL CALL

Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES

Angela Juaristic made a motion to approve the August 15, 2024, minutes. Pat Reddish seconded the motion. Motion carried.

DISCUSSION ITEMS

State Update

Rusty Skinner's updated the committee on the following items:

- The State has issued the standardized ITA and OJT forms as well as the Eligible Training Provider list. Regions will need to individually sign contracts with each provider. There are some providers that are resistant to engaging in a contract. The concern has been raised with the State and it continues to be an issue.
- Adrienne Johnston will be visiting our region on December 9. An agenda of priority

discussion items is being drafted.

- The regional planning submission documents are being finalized and will be presented at the December board meeting. Board members are invited to identify and present areas of focus for regional planning.
- The Disaster Dislocated Worker Grant that is funding disaster relief to local clam farmers in our region that were affected by Hurricane Idalia will potentially be expanded and restructured to include the additional damage to the area from Hurricanes Helene and Milton. Hurricane Idalia funding will need to be replenished by the end of the year. We are hopeful emergency funding will be addressed when Congress commences.

Workforce Issues that are Important to Our Community

This committee did not have any comments.

PUBLIC COMMENT

None

ACTION ITEMS

Youth Services Invitation to Negotiate Release

Dale French explained that WIOA requires the bidding for service to occur every four years. Pat Reddish made a motion to approve the release of the ITN for Youth Services. Jorge Martinez seconded the motion. Motion carried.

PROJECT UPDATES

Grant Updates

Cory Weaver provided an overview of the grants. The Dislocated Worker Grant that is funding recovery efforts from Hurricane Idalia is having remarkable success in Citrus, Levy and Dixie counties. Community investment in Levy and Dixie counties has reached beyond seven million dollars.

The Broadband grant is also having successful outcomes with 24 enrollments and 12 individuals hired.

Talent Center

Chris Wilkinson reviewed the report provided in the packet.

Event Report

Cory Weaver highlighted items from the Event Report. She noted increased attendance at hiring events and job fairs. She also noted the addition of Ivy H. Smith. They are a construction company that also has a fiber optics branch of their business. We are partnering with them with our broadband grant. She invited the members to attend the upcoming Marion County Youth Expo and Paycheck for Patriots Job Fairs.

Metrix Online Learning

Cory Weaver shared details from the report, noting the most popular pathways and courses. Program usage continues to grow. She was excited to share the program has reached over 1000 users. The link to the Metrix program can be found on the CLM website.

Center Traffic

Larry Trowbridge noted a dip in traffic in the centers. Reemployment assistance has been the main driver of traffic.

Net Promoter

Steven Litzinger reviewed the Net Promoter Survey Results. Overall, we are providing excellent customer service.

- Job seeker satisfaction continues to be extremely high with an exceptional score of 71.
- Business Services scores are down a bit but still have a very good score.
- Talent Center continues to have a prominent level of customer service satisfaction. Talent Center scores are up three points.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

MATTERS FROM THE FLOOR

None

ADJOURNMENT

There being no further business, the meeting was adjourned at 10:04 a.m.

APPROVED: _____