CAREERSOURCE CITRUS LEVY MARION
Career Center Committee

MINUTES

DATE: November 5, 2026
PLACE: 2703 NE 14th Street, Ocala, FL 34470
TIME: 9:30 a.m.

MEMBERS PRESENT	MEMBERS ABSENT
Andy Starling	Jennifer Roach
Angela Juaristic	Jorge Martinez
Charles Harris	Staci Bertrand
Equilla Wheeler	Tamara Boyle
Pat Reddish	

OTHER ATTENDEES

Dale French, CSCLM	Steven Litzinger, CSCLM
Chris Wilkinson, CSCLM	Cira Schnettler, CSCLM
Sandy Crawford, CSCLM	
Melissa Saco, CSCLM	

CALL TO ORDER
In the Chairs absence he meeting was called to order by Charles Harris, Committee Member at 9:32 a.m.

ROLL CALL
Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES
Pat Reddish made a motion to approve the August 6, 2026, minutes. Andy Starling seconded the motion. Motion carried.

DISCUSSION ITEMS
State Update
Dale French updated the committee on the following items:
- Performance negotiations with the State have been finalized and approved.
- The local plan along with an addendum for regional planning has been submitted to the State.

Workforce Issues that are Important to Our Community

Pat Reddish asked whether there will be any changes with the new administration in Florida. We don't anticipate changes as the new governor supports the policies of the current governor.

PUBLIC COMMENT
None

ACTION ITEMS
None

PROJECT UPDATES
Grant Updates
Sandra Crawford provided an overview of the success of the Broadband grant.

Event Report
Melissa Saco reviewed the report and encouraged committee members to attend upcoming events.

Metrix Users
Talent Center
Center Traffic
Chris Wilkinson reviewed the reports provided in the packet.

Net Promoter
Steven Litzinger reviewed the Net Promoter Survey Results utilizing AI to summarize the past program year. Overall, we are providing excellent customer service. He noted that there have been challenges with attaining a full scope of data for Business Services and Talent Center, we hope this will be resolved by the next meeting cycle.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service the staff provide.

MATTERS FROM THE FLOOR

ADJOURNMENT
There being no further business, the meeting was adjourned at 9:48 a.m.

APPROVED:_____