CAREERSOURCE CITRUS LEVY MARION
Performance and Monitoring Committee

MINUTES

DATE: November 3, 2026
PLACE: 2703 NE 14th Street, Ocala, FL 34470
TIME: 9:00 a.m.

MEMBERS PRESENT	MEMBERS ABSENT
Carole Savage-Hagans	Larry White
Fred Morgan	
Jeff Chang, Chair	
Theresa Flick	

OTHER ATTENDEES

Rusty Skinner, CSCLM	Christopher Wilkinson, CSCLM
Dale French, CSCLM	Sandra Crawford, CSCLM
Cory Weaver, CSCLM	Cira Schnettler, CSCLM
Steven Litzinger, CSCLM	
Melissa Saco, CSCLM	

CALL TO ORDER
The meeting was called to order by Jeff Chang, Chair, at 9:03 a.m.

ROLL CALL
Cira Schnettler called roll and a quorum was declared present.

APPROVAL OF MINUTES
Theresa Flick made a motion to approve the minutes from the August 4, 2026, meeting. Fred Morgan seconded the motion. Motion carried.

DISCUSSION ITEMS
State Updates

Rusty Skinner updated the committee on the following items:

- Performance negotiations with the State have been finalized and approved.
- The local plan along with an addendum for regional planning has been submitted to the State.
- The State has updated Letter Grades and Indicators of Performance reports. We are happy to report that we are consistently gaining strides in all areas and have requested a re-evaluation of our performance improvement plan.

Workforce Issues that are Important to Our Community
None were discussed.

PUBLIC COMMENT
None

ACTION ITEMS

PROJECT UPDATES
Building Pathways Scorecard
Dale French reviewed the report and progress is on target.

Talent Center
Hope Florida
Chris Wilkinson reviewed the reports provided in the packet.

Event Report
Melissa Saco reviewed the report and encouraged committee members to attend upcoming events.

Contract Reports
YouthBuild
Grant Update
Sandra Crawford reviewed the reports and highlighted the following items:

- Contract Reports: Citrus County does need additional time to meet their 1st quarter goals. Levy and Marion did meet the goals.
- The Eckerd contract has not been renewed for the 2026-2027 program year. This will be last report for the Eckerd program that ended in June. The Eckerd Youth team has transitioned to internal staff, and we anticipate continued success in our youth program.
- Broadband Grant: The Broadband grant program continues to have multiple participant success stories. The program manager has been doing a wonderful job with enrolling new participants and keeping current participants engaged. The program has met 80% of its enrollment goal.

Career Center Reports
Cory Weaver reviewed the reports and welcomed questions from the committee members.

Net Promoter
Steven Litzinger reviewed the Net Promoter Survey Results utilizing AI to summarize the past program year. Overall, we are providing excellent customer service. He noted that there have been challenges with attaining a full scope of data for Business Services and Talent Center, we hope this will be resolved by the next meeting cycle.

Steven Litzinger explained that the survey comments are available upon request. The comments really present a more detailed picture of the high level of customer service

the staff provide.

ADJOURNMENT

There being no further business, the meeting was adjourned at 9:35 a.m.

APPROVED:

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